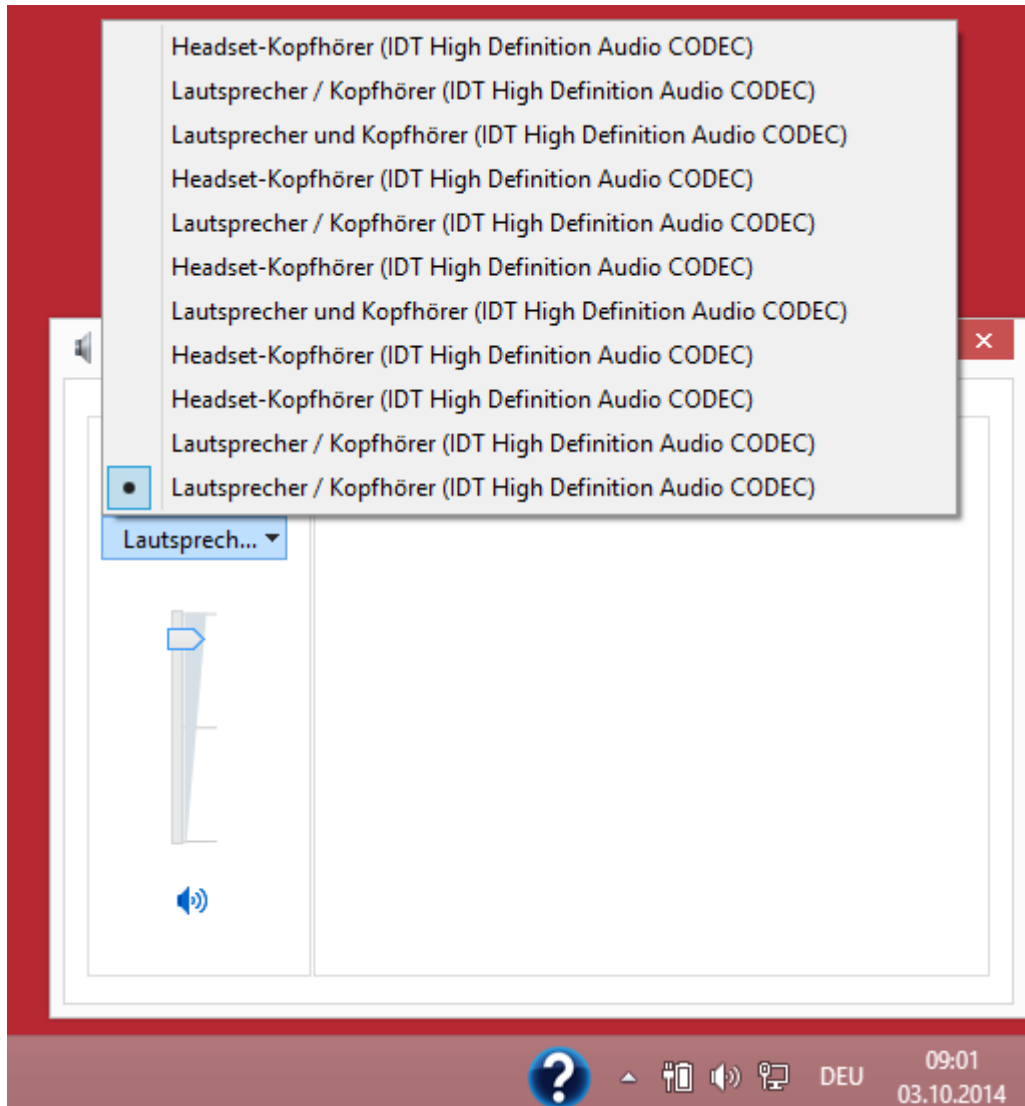


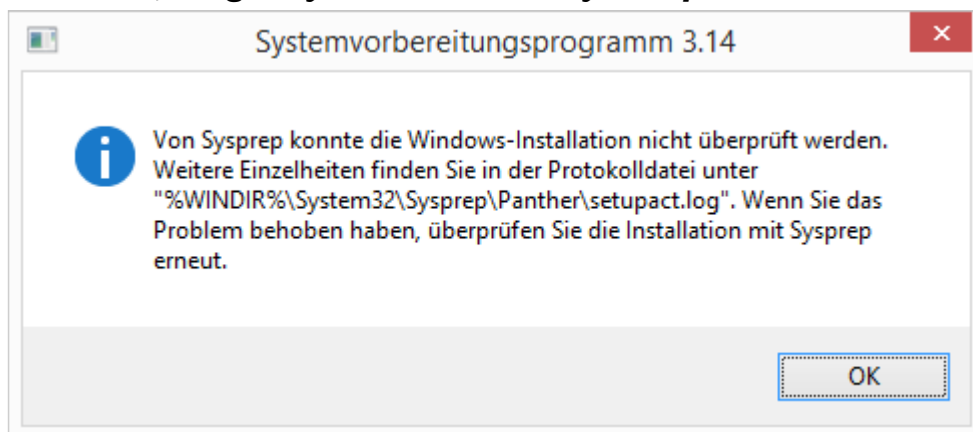
Soundproblem HP ENVY dv6 Notebook PC II

Stand 03.10.2014



Problem: Mit jeder Treiber-Neuinstallation wächst im Mixer die Liste der auswählbaren Geräte, d.h. es entstehen Registry-Leichen!

Versuch, Registry-Leichen mit SysPrep loszuwerden



(löscht im Normalfall Hardware-Datenbank in Registry komplett, so dass diese durch das anschließende Mini-Setup frisch aufgebaut wird)

Auszug setupact.log-Logdatei

```
2014-10-03 08:58:14, Info          SYSPRP
=====
2014-10-03 08:58:14, Info          SYSPRP ===          Beginning of a new
sysprep run          ===
2014-10-03 08:58:14, Info          SYSPRP
=====
2014-10-03 08:58:14, Info          [0x0f004d] SYSPRP The time is now 2014-10-03
08:58:14
2014-10-03 08:58:14, Info          [0x0f004e] SYSPRP Initialized SysPrep log at
C:\Windows\System32\Sysprep\Panther
2014-10-03 08:58:14, Info          [0x0f0054] SYSPRP ValidateUser:User has required
privileges to sysprep machine
2014-10-03 08:58:14, Info          [0x0f007c] SYSPRP FCreateTagFile:Successfully
deleted tag file C:\Windows\System32\Sysprep\Sysprep_succeeded.tag
2014-10-03 08:58:14, Info          [0x0f003d] SYSPRP WinMain:Displaying dialog box for
user to choose sysprep mode...
2014-10-03 08:58:35, Info          [0x0f00d7] SYSPRP WinMain:Pre-validing 'cleanup'
internal providers.
2014-10-03 08:58:35, Info          SYSPRP RunExternalDlls:Running platform
actions specified in action file for phase 3
2014-10-03 08:58:35, Info          [0x0f00ba] SYSPRP SysprepSession::CreateSession:
Successfully created instance with mount path C:, action file
C:\Windows\System32\Sysprep\ActionFiles\Cleanup.xml, and mode <null>
2014-10-03 08:58:35, Info          SYSPRP SysprepSession::Validate:
Beginning action execution from C:\Windows\System32\Sysprep\ActionFiles\Cleanup.xml
2014-10-03 08:58:35, Info          SYSPRP ActionPlatform::GetStringValue:
Getting REG_SZ value SysprepMode under key
HKEY_LOCAL_MACHINE\Software\Microsoft\Windows\CurrentVersion\Setup\Sysprep
2014-10-03 08:58:35, Info          SYSPRP ActionPlatform::GetValue: Getting
value SysprepMode under key
HKEY_LOCAL_MACHINE\Software\Microsoft\Windows\CurrentVersion\Setup\Sysprep
2014-10-03 08:58:35, Warning        SYSPRP ActionPlatform::GetValue: Error
from RegQueryValueEx on value SysprepMode under key
HKEY_LOCAL_MACHINE\Software\Microsoft\Windows\CurrentVersion\Setup\Sysprep; dwRet =
0x2
2014-10-03 08:58:35, Info          SYSPRP
SysprepSession::CreateXPathForSelection: Sysprep mode in registry is <null>
2014-10-03 08:58:35, Info          SYSPRP ActionPlatform::GetStringValue:
Getting REG_SZ value PROCESSOR_ARCHITECTURE under key
HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Session Manager\Environment
2014-10-03 08:58:35, Info          SYSPRP ActionPlatform::GetValue: Getting
value PROCESSOR_ARCHITECTURE under key
HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Session Manager\Environment
2014-10-03 08:58:35, Info          SYSPRP
SysprepSession::CreateXPathForSelection: Processor architecture in registry is
AMD64
2014-10-03 08:58:35, Info          [0x0f0080] SYSPRP ActionPlatform::LaunchModule:
Found 'Sysprep_Clean_Validate_Opk' in C:\Windows\System32\spopk.dll; executing it
2014-10-03 08:58:35, Error          [0x0f0036] SYSPRP spopk.dll: Sysprep will not run
on an upgraded OS. You can only run Sysprep on a custom (clean) install version of
Windows.
2014-10-03 08:58:35, Error          [0x0f0082] SYSPRP ActionPlatform::LaunchModule:
Failure occurred while executing 'Sysprep_Clean_Validate_Opk' from
C:\Windows\System32\spopk.dll; dwRet = 0x139f
2014-10-03 08:58:35, Error          SYSPRP SysprepSession::Validate: Error
in validating actions from C:\Windows\System32\Sysprep\ActionFiles\Cleanup.xml;
dwRet = 0x139f
2014-10-03 08:58:35, Error          SYSPRP RunPlatformActions:Failed while
validating SysprepSession actions; dwRet = 0x139f
2014-10-03 08:58:35, Error          [0x0f0070] SYSPRP RunExternalDlls:An error occurred
while running registry sysprep DLLs, halting sysprep execution. dwRet = 0x139f
2014-10-03 08:58:35, Error          [0x0f00d8] SYSPRP WinMain:Hit failure while pre-
validate sysprep cleanup internal providers; hr = 0x8007139f
```

d.h. Upgrade-Modus blockiert diese Möglichkeit.